



# PROVIDER INQUIRER

December 1<sup>st</sup>, 2005

[www.michigan.gov/mdch](http://www.michigan.gov/mdch)

## Featured Articles

### Page 1:

- Medicaid ListServ

### Page 2:

- What's New:  
Training Sessions
- Benefit Coverage

### Page 3:

- Medicaid  
Deductible
- Happy Holidays!

## Medicaid ListServ

Michigan Medicaid is encouraging all providers, billing agents and partners to sign up with the Medicaid ListServ. A ListServ is an online mailing system that stores your e-mail address information. The e-mail that you provide will be used to communicate information to you on the upcoming changes in the Medicaid program that affects all providers, billing agents and partners. Medicaid will be utilizing the ListServ to stay connected with all partners.

Anyone can sign up for the ListServ, providers, billing agents, clearinghouses, etc. The list names that are currently available are: ALL\_PROV, PRO\_PROV, INST\_PROV, DENTAL\_PROV, ELECTRONIC\_BILLING, CMH\_PROVIDERS, MHP\_PROV, MICHILD\_PROV, and SBS\_PROV.

1. Send an email message to:  
**[LISTSERV@LISTSERV.MICHIGAN.GOV](mailto:LISTSERV@LISTSERV.MICHIGAN.GOV)**
2. In the subject field of the email type:  
**SUB <LISTNAME>**
3. In the message of the email type:  
**SUBSCRIBE <LISTNAME> <Your Name>**

From:	John Doe
To:	LISTSERV@LISTSERV.MICHIGAN.GOV
Subject:	SUB ALL_PROV
SUBSCRIBE ALL_PROV John Doe	

For more information about the different lists that are available, please visit [www.michigan.gov/mdch](http://www.michigan.gov/mdch) >> Providers >> Information for Medicaid Providers >> Provider Updates. Michigan Medicaid ListServ information is located within "Provider Tips".



# PROVIDER INQUIRER

December 1<sup>st</sup>, 2005

[www.michigan.gov/mdch](http://www.michigan.gov/mdch)

**What's  
New**



## Training Sessions

Michigan Medicaid will be posting the new training session schedule on the web in the first part of December. We want to thank all of the providers that participated in our survey that was available online.

We are reviewing all suggestions and comments to make Medicaid training sessions more effective and well-suited to the needs of the provider. If you have any suggestions or ideas, please feel free to email [ProviderOutreach@michigan.gov](mailto:ProviderOutreach@michigan.gov). Medicaid looks forward to all suggestions and comments to improve training sessions.

The Provider Outreach section is always looking to add to the number of places and cities where trainings are provided. If you have a conference room and it is available to open it up to the public, we would be willing to come to your facility. Please contact Medicaid and a representative can work with you to set up a training session at your facility.

Please review the new training schedule at [www.michigan.gov/mdch](http://www.michigan.gov/mdch) >> Providers >> Information for Medicaid Providers >> Medicaid Provider Training Sessions.

Registration will be available online for all participants. Registration is mandatory and it is required that all providers sign up at least two weeks prior to the training session. One week prior to the session, you will receive confirmation and directions for the training. If you do not receive this, please contact [ProviderOutreach@michigan.gov](mailto:ProviderOutreach@michigan.gov).

## Benefit Coverage

Any Medicaid providers that are defining benefit coverage on Medifax, please refer to the Beneficiary Eligibility Chapter, Section 2-2.5 and 3.1, of the Medicaid Provider Manual. This will give clarification on how to interpret the fax you are receiving.



# PROVIDER INQUIRER

December 1<sup>st</sup>, 2005

[www.michigan.gov/mdch](http://www.michigan.gov/mdch)

## Medicaid Deductible

Medicaid deductible, formerly known as Medicaid Spend-Down, is eligibility for beneficiaries that are eligible for Medicaid except for their income. To become full Medicaid eligible the beneficiary must **incur** medical costs to bring their monthly income at or below the Medicaid income limits.

The amount of the Medicaid deductible is the amount of the beneficiary's income which is over the maximum income limit for Medicaid. This Medicaid Deductible amount is not reported on any of the eligibility screens through Medifax, WebDenis or any other eligibility system.

Verifying eligibility for a date of service with a beneficiary that has a Medicaid Deductible may be reported differently depending on which system is being used. Medifax will state whether the patient was Medicaid eligible or has a Medicaid deductible for that date of service entered. WebDenis will give the description, "Deductible Met for DOS Medicaid FFS"; however make sure to verify the **exact** coverage dates. The date of service that the beneficiary became eligible may be **after** the date of service that is entered.

In order for a beneficiary to meet the Medicaid Deductible and to obtain full Medicaid coverage, medical costs must be incurred. Beneficiaries can use unpaid bills, paid receipts or other statements to show proof of medical costs. The beneficiary does not have to pay for the medical care to meet the deductible; however for a provider to be reimbursed for their services they will need to make arrangements with the beneficiaries for payment.

Providers do not bill Medicaid for the Medicaid Deductible. Providers will only need to bill Medicaid once the beneficiary's eligibility becomes active as full Medicaid coverage. For more information please contact Provider Inquiry at 800-292-2550 or

[ProviderSupport@michigan.gov](mailto:ProviderSupport@michigan.gov).



## Happy Holidays!

The State of Michigan offices will be closed:

Friday, December 23, 2005 – Winter Break  
Monday, December 26, 2005 – Winter Break  
Friday, December 30, 2005 – New Year's Break

